

We Can Do Better: Giving Effective Feedback

UMass DFMCH Faculty Retreat
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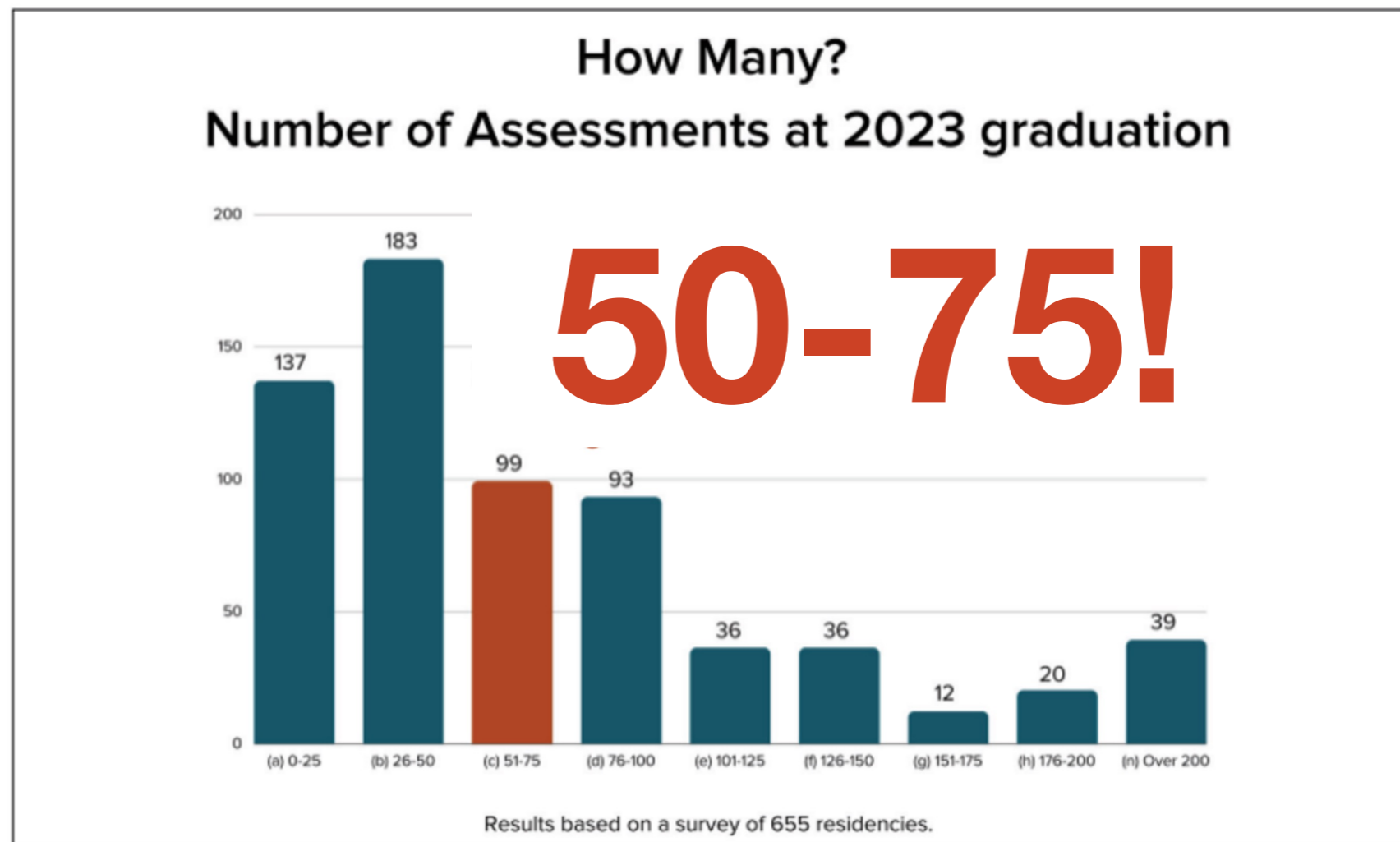
self-assessment time...

how we're doing...

median number of evals at 2024
WFMR graduation

19

Figure 4. Number of assessments at 2023 graduation.



pearl:
should
be doing
MORE



reflect...

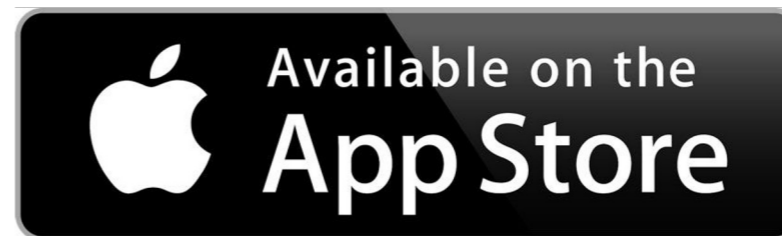
what's hard for me about giving
(verbal & written) feedback?

make a plan...

Getting evals into 

Some problem-solving ideas that have come up in listening sessions...

1. MedHub app
 - Simplified form is now mobile friendly!



1. When precepting, pick one resident and enter feedback as you go

2. Voice to text

Other ideas for the group?

Components of Effective Feedback



Goal

Increase the quantity and quality of verbal and written feedback given by faculty to residents.

Objectives

By the end of this session, you will...

- Demonstrate giving effective feedback in routine situations.
- Demonstrate giving difficult feedback effectively.
- Offer reflections on potential biases in observed or given feedback.
- List strategies for timely documentation of feedback.

Methods

3 cases- routine, challenging, when bias is at play. Groups of 3.

→ Practice & Reflect

We will give you some tools